

HunterDouglasCommercial

5 YEAR COMMERCIAL WARRANTY

Covered

Hunter Douglas Limited warrants that the Hunter Douglas Commercial products listed below will be free from defects in materials and workmanship for a period of five (5) years from the date of purchase, on condition that the goods are not being installed for personal, domestic or household use or consumption, and the original purchaser owns the product, subject to the exceptions set forth below. PROVIDED THAT SUCH PRODUCTS WERE: (1) purchased after April 1, 2010; (2) properly installed in commercial, institutional or multi-tenant facilities; (3) made or assembled exclusively from Hunter Douglas materials and components and (4) such Products were installed in Australia by an authorised Hunter Douglas Commercial reseller or an authorised agent of such a reseller.

List of Products: Aluminium Venetian Blinds, Roller Blinds, COUNTRY WOODS® Venetians, BEYOND WOODS® Blinds, Vertical Blinds, DUETTE® Shades, Roman Shades, SILHOUETTE® Shadings, LUMINETTE® Privacy Sheers, SHADELIGHT® Shutters, Awnings (metal and fabric) and Internal and External Sunscreens.

The obligation of Hunter Douglas and its resellers, distributors and independent fabricators is limited to repair or replacement of the Products or components found to be defective. Hunter Douglas reserves the right to discharge its obligations under this warranty by refunding the original purchase price of the Products. Any repairs will be made with like or similar parts.

Clear PVC has a 12 month Warranty.

Not Covered

This warranty excludes any condition or damage relating to or resulting from accidents, alterations, exposure to the elements, discolouration or fading over time, misuse, abuse, normal wear & tear, removal and/or reinstallation of the product in another location, failure to follow Hunter Douglas, its resellers and/or its authorised agent's instructions with respect to measurement, installation, cleaning or maintenance, or force majeure including without limitation, storm, fire, floods, standing water, explosions, earthquakes, vandalism, riots, acts of war, pollutants, acts of God or other occurrences beyond Hunter Douglas' control.

Installations subject to salt spray or marine influences, severe industrial or corrosive environments or internal situations subject to moisture laden air are excluded. This warranty excludes shipping charges and costs for removing, disassembling, reassembling and re-installing the Products.

Batteries are not covered under this warranty.

Merger Remote integrated Lithium Battery Motor has a warranty period of three (3) years from the date of installation (Part Number 34.247.000)

Exclusivity

This warranty shall be interpreted and applied subject to the operation of any applicable statute, the terms of which cannot be excluded by the parties, including (if applicable) relevant provisions of the Trade Practices Act (Commonwealth) and similar State legislation. With the exception of the matters outlined in this document, all other implied terms, warranties, conditions and consequences are excluded.

Warranty Service

TO OBTAIN WARRANTY SERVICE, PLEASE CONTACT THE HUNTER DOUGLAS COMMERCIAL RESELLER OR AGENT FROM WHOM YOU PURCHASED THE PRODUCT AND PROVIDE PROOF OF PAYMENT OF THE FULL PURCHASE PRICE.